

CONFIDENCE BEHIND THE WHEEL

Effortless power, superb drivability, and intuitive technology that keeps you connected and in command - every Volvo is designed around you to make driving safer and more enjoyable. And because nothing is as important to us as your well-being, we offer the added assurance with Mechanical Breakdown Protection (MBP). Drive into the future with more confidence, knowing you'll always be taken care of if the unexpected happens.



LEVELS OF COVERAGE

Volvo Increased Protection MBP coverage levels, term lengths and deductibles can be customized to meet your unique needs.

All-in Plan

Ultimate coverage for absolute confidence on the road ahead. All components are covered other than a select list of exclusions.

Select Plan

Exceptional coverage includes many critical vehicle components that could be costly to repair.



Contact your local Volvo Retailer, call our toll-free number at 1-877-994-7623, or visit volvocars.ca to learn more about other Volvo Increased Protection products.

TRAVELLING WITH EASE

In addition to coverage options to protect your vehicle, you'll enjoy a wide range of benefits that will make your life easier in the event of an unexpected breakdown.



24/7 Roadside Assistance

We're always on call, so you and your family can travel with the confidence of knowing that whatever the situation, you can count on us.



Trip interruption benefit

Relax and enjoy a good night's sleep, even during an unexpected trip interruption.

We'll reimburse you for meals and lodging if your vehicle breaks down during a road trip and repairs last overnight. (\$100 per day, up to \$500 per repair visit).



Rental benefit

Carry on with your journey with the convenience of a replacement vehicle, while your Volvo is being repaired. (\$50 per day, up to \$200 per repair visit).



Take advantage of a claim-free reward

Enjoy a claim-free reward if you haven't utilized a benefit or filed a claim by the time your MBP coverage expires. Choose from our flexible reimbursement options:

- A store credit for the total amount paid for your MBP contract towards the purchase of a new one.
- A store credit for the full amount paid for your MBP contract (inclusive of taxes) up to \$2,000.
- A refund cheque in the amount paid for your MBP contract (inclusive of taxes) up to \$1,000.

TYPICAL REPAIR COSTS

In the event of a mechanical breakdown, a high quality repair could cost more than you think.¹

| | |
|------------------------------------|----------|
| Engine replacement | \$11,000 |
| Differential repair | \$4,700 |
| Alternator replacement | \$900 |
| Air conditioner repair | \$750 |
| Fuel pump replacement | \$950 |
| Radiator repair | \$750 |
| Transmission replacement | \$6,000 |
| Leaking cylinder head gasket | \$5,200 |
| 4 wheel drive transfer case repair | \$2,000 |
| Master brake cylinder replacement | \$600 |
| Power window motor replacement | \$250 |
| Airbag assembly replacement | \$1,100 |

MORE QUALITY TIME ON & OFF THE ROAD

You value your quality time, whether exploring new horizons or spending it with loved ones. Yet, sometimes life has other plans.

When an unforeseen mechanical breakdown occurs, we're committed to getting you back on the road again as quickly and efficiently as possible. Simply take your vehicle to any authorized Volvo Retailer in Canada or the continental United States, and let our expertly trained Volvo technicians take care of the rest.

COVERED ITEMS AT A GLANCE

| | All-in Plan | Select Plan |
|--------------------------------------|-------------|-------------|
| Engine | ● | ● |
| Turbocharger | ● | ● |
| Transmission | ● | ● |
| Transfer case | ● | ● |
| Drive axle | ● | ● |
| Steering | ● | ● |
| Brakes | ● | ● |
| Electrical | ● | ● |
| Electric / Hybrid vehicle components | ● | ● |
| Air conditioner | ● | ● |
| Fuel delivery | ● | ● |
| Front and rear suspension | ● | ● |
| Cooling | ● | ● |

ALL VEHICLE COMPONENTS²
(other than a list of exclusions)

ADDITIONAL BENEFITS

| | | |
|--------------------------|---|---|
| 24/7 Roadside Assistance | ● | ● |
| Trip interruption | ● | ● |
| Car rental benefit | ● | ● |
| Claim-free reward | ● | ● |

V O L V O



VOLVO INCREASED PROTECTION

Mechanical Breakdown Protection



PREMIUM CARE FOR YOU & YOUR VEHICLE

With Volvo Increased Protection MBP, you'll always enjoy the confidence of premium care that your Volvo deserves.

Expertly trained technicians

Using field-tested Volvo repair methods and cutting edge diagnostic equipment, you can always be confident our technicians will deliver professional service, so you will get the most out of your Volvo.

Only Volvo Genuine Parts

Our technicians will only use parts designed to work in perfect harmony with your vehicle. That means they'll always fit and perform to Volvo's stringent specifications, and your safety will never be compromised.

Transferable coverage³

When you decide to sell your vehicle, Volvo Increased Protection MBP is fully transferable to the next private purchaser - a valuable benefit that could result in a higher resale value.

Responsible business

Everything we do starts with you. Our comprehensive Code of Conduct is your assurance that we will conduct business with you in a responsible, ethical and compliant way.

1. Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.
2. Refer to contract for full details.
3. Subject to transfer fee, where applicable.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements.

COVERED ITEMS

| | All-in Plan | Select Plan |
|---|-------------|-------------|
| Engine (and all internally lubricated parts contained within the engine) | | |
| Cylinder block, cylinder head(s) | ● | ● |
| Pistons, piston rings and wrist pins | ● | ● |
| Connecting rod bearings | ● | ● |
| Crankshaft | ● | ● |
| Camshaft | ● | ● |
| Camshaft bearings, case and followers | ● | ● |
| Timing gears, guides, and tensioner | ● | ● |
| Timing cover and housing | ● | ● |
| Rocker arms, shafts, bearings | ● | ● |
| Cylinder head valves, guides, and lifters | ● | ● |
| Springs, seals, retainers, and seats | ● | ● |
| Push rods | ● | ● |
| Oil pump and oil pump housing | ● | ● |
| Harmonic balancer | ● | ● |
| Intake and manifolds | ● | ● |
| Valve covers | ● | ● |
| Engine mounts | ● | ● |
| Water pump | ● | ● |
| Seals and gaskets | ● | ● |
| Cam plug | ● | ● |
| Timing chain or belt | ● | ● |
| Engine oil cooler | ● | ● |
| Crankshaft pulley | ● | ● |
| Turbocharger | | |
| Turbocharger housing and all internal parts | ● | ● |
| Seals and gaskets | ● | ● |
| Transmission (automatic or standard, plus all internally lubricated parts) | | |
| Transmission case | ● | ● |
| Torque converter | ● | ● |
| Flywheel / Flex plate | ● | ● |
| Vacuum modulator | ● | ● |
| Electronic shift control unit | ● | ● |
| Transmission mount | ● | ● |
| Seals and gaskets | ● | ● |
| Ring gear | ● | ● |
| Servo and governor covers | ● | ● |
| Hydraulic clutch master and clutch slave cylinders | ● | ● |
| Factory installed transmission cooler and lines | ● | ● |
| Hydraulic lines and fittings | ● | ● |
| Transfer case (and all internally lubricated parts) | | |
| Transfer case housing and all internal parts | ● | ● |
| Seals and gaskets | ● | ● |
| Mounts | ● | ● |
| Vacuum or electric control motors | ● | ● |
| Drive axle (and all internal parts contained within the drive axle) | | |
| Front and rear drive axle cases | ● | ● |
| Locking hubs | ● | ● |
| Axle shafts | ● | ● |
| Drive shafts and yokes | ● | ● |
| Universal joints | ● | ● |
| Centre support bearing | ● | ● |

| | All-in Plan | Select Plan |
|--|-------------|-------------|
| Constant velocity joints | ● | ● |
| Wheel bearings / Hub assemblies | ● | ● |
| Axle bearings | ● | ● |
| Four-wheel drive actuator | ● | ● |
| Differential cover | ● | ● |
| Seals and gaskets | ● | ● |
| Steering | | |
| Rack and pinion steering gear (all internal parts) | ● | ● |
| Power steering pump | ● | ● |
| Steering knuckle | ● | ● |
| Steering column assembly | ● | ● |
| Seals and gaskets | ● | ● |
| Control valve | ● | ● |
| Cooler | ● | ● |
| High pressure and return hoses | ● | ● |
| Lines and fittings | ● | ● |
| Tie rod ends and boots | ● | ● |
| Steering speed sensors | ● | ● |
| Brakes | | |
| Master cylinder | ● | ● |
| Vacuum / Assist booster | ● | ● |
| Disc brake calipers | ● | ● |
| Wheel cylinders | ● | ● |
| Proportioning valve | ● | ● |
| ABS hydraulic control unit | ● | ● |
| Accumulator and pump | ● | ● |
| ABS electronic control module | ● | ● |
| Seals and gaskets | ● | ● |
| Backing plates | ● | ● |
| Self adjusters and return springs | ● | ● |
| Brake hydraulic lines and fittings | ● | ● |
| Wheel speed sensors | ● | ● |
| Electrical | | |
| Alternator and voltage regulator | ● | ● |
| Starter motor | ● | ● |
| Solenoid and drive | ● | ● |
| Engine compartment wiring harness | ● | ● |
| Electronic powertrain control module | ● | ● |
| Electronic ignition module | ● | ● |
| Ignition switch | ● | ● |
| Front and rear window wiper motor(s) | ● | ● |
| Stop lamp switch and headlamp switch | ● | ● |
| Turn signal switch and multifunction switch | ● | ● |
| Heater / A.C. blower speed switch | ● | ● |
| Manual heater / A.C. control assembly | ● | ● |
| Horns | ● | ● |
| Washer pump and switch | ● | ● |
| Ignition coil | ● | ● |
| Crank angle sensor | ● | ● |
| Gauges | ● | ● |
| Cruise control system | ● | ● |
| Power window motor(s) | ● | ● |

| | All-in Plan | Select Plan |
|---|-------------|-------------|
| Power window switch | ● | ● |
| Rear defroster switch | ● | ● |
| Power door lock actuator and switch | ● | ● |
| Navigation system | ● | ● |
| Electric / Hybrid vehicle components | | |
| Electric motor | ● | ● |
| High voltage cables | ● | ● |
| Power converter / Inverter | ● | ● |
| Battery charger | ● | ● |
| Generators | ● | ● |
| Air conditioner | | |
| Condenser | ● | ● |
| Compressor | ● | ● |
| Clutch and pulley | ● | ● |
| Air conditioning lines and hoses | ● | ● |
| Evaporator | ● | ● |
| Idler pulley and idler pulley bearing | ● | ● |
| High / Low compressor cut-off switch | ● | ● |
| Expansion valve | ● | ● |
| Receiver / Dryer | ● | ● |
| Refrigerant (only covered in conjunction with the repair or replacement of a component listed above). | ● | ● |
| Seals and gaskets | ● | ● |
| Fuel delivery | | |
| Fuel pump and relay | ● | ● |
| Fuel distributor and injectors | ● | ● |
| Vacuum pump | ● | ● |
| Metal fuel delivery lines | ● | ● |
| Fuel pressure regulator | ● | ● |
| Fuel injection sensors and control units (except oxygen sensor) | ● | ● |
| Seals and gaskets | ● | ● |
| Front and rear suspension | | |
| Upper / Lower control arms and shafts | ● | ● |
| Bearings or bushings | ● | ● |
| Upper and lower ball joints | ● | ● |
| Radius arm and bushings | ● | ● |
| Torsion bars and mounts or bushings | ● | ● |
| Stabiliser bar, links and bushings | ● | ● |
| Spindle and spindle support | ● | ● |
| Cooling | | |
| Engine cooling fan, motor and relay | ● | ● |
| Water pump and pulley | ● | ● |
| Fan clutch | ● | ● |
| Serpentine belt tensioner | ● | ● |
| Radiator, heater core | ● | ● |
| Thermostat | ● | ● |
| Blower motor | ● | ● |
| Hot water control valve | ● | ● |
| Seals and gaskets | ● | ● |

NON-COVERED COMPONENTS

With the Volvo Increased Protection MBP, all vehicle components, except those listed under exclusions² in your contract, are covered. While not an exhaustive list, some of the common items not covered include:

Accessory items

Cell phones, electronic keyless entry transmitter (key fob), non-factory audio equipment, tire pressure sensors.

Maintenance related items

Exhaust and emission systems, batteries, shock absorbers, struts / mounting plates, clutch assembly, brake rotors and drums, friction clutch disc and pressure plate, light bulbs, fuses, throw out bearing, door and trunk handles.

Cosmetic items

Glass, lenses, sealed beams, weather strips, trim items, moldings, bright metal, chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, frame and structural body parts.

ALL-IN PLAN

Some examples of additional covered components² exclusive to the All-in Plan:

- Airbags
- Heated seat elements
- Keyless entry module
- Heater / Vent control actuator
- Wire harnesses
- Body control modules
- Fuse box / Power distribution module
- DRL module
- Coil springs
- Window regulators
- Windshield washer reservoir and spray nozzles
- Rear park distance monitoring system
- Door latch assembly and lock cylinders

ALL VEHICLE COMPONENTS²

(other than a list of exclusions)

SUPERIOR COVERAGE



Photo is for illustrative purposes only.